Enhanced Reality

Ensuring consistent execution of procedures in industrial operations

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Complete automation in industrial operations is impossible

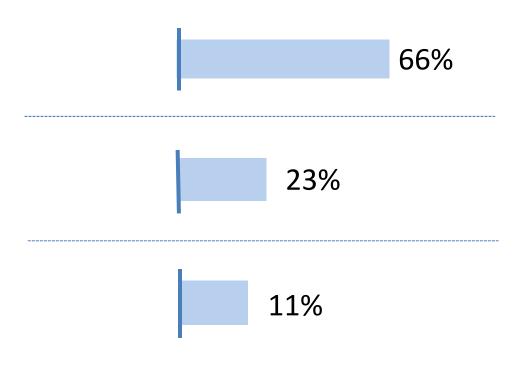


Are we working on the right things?

CATEGORIES OF LOSSES

- 1. Changeover, no demand, rate/quality losses, production planning
- 2. Poor operating practices, failure to operate the equipment or process in limits, inconsistencies in shifts due to capability issues
- 3. Equipment Failure

PROPORTION OF LOSSES ACROSS INDUSTRY



Reliability is about **people**, not only equipment



- Relating written SOP to reality
- Access to information
- Inadequate training
- Taking shortcuts
- Memorizing checklists
- Executing tasks out-ofsequence
- Environmental factors

Field operators have a <u>stressful</u> job in a high risk, high value, challenging environment

How can we help you go...

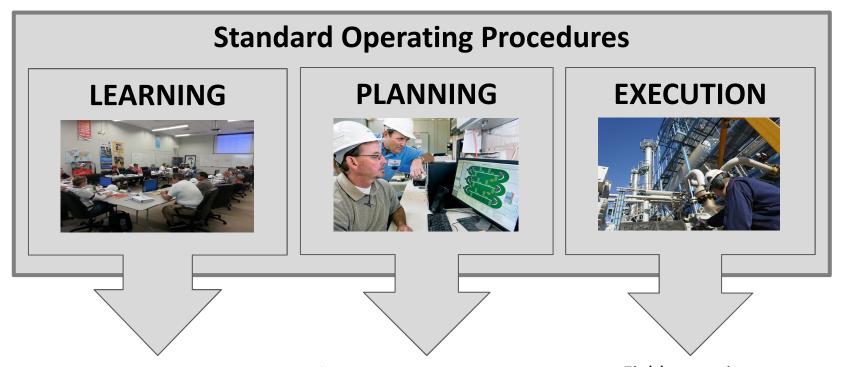
...from this

XYZ Corporation 1 of 3 NUP-301-d Gas Oil Unit - Change from bypass to intercooler Marcus Ocam 05/24/2011 Sarah Verhaeghe 09/17/2014 To be signed on procedure execution start ... Shift supervisor: Procedure Gas Oil Unit - Change from bypass to intercooler. The purpose of this procedure is to change the gas oil flow from bypass line (nitial state) to intercooler line Note that the standard operation state of the unit forces the gas oil to pass through the intercooler. Thus, this procedure will be applied when returning from a maintenance state to the standard operation state. Safety must be first at all times. Individual protection equipment must be used according to NUP-052-f, NUP-054-b and NUP-055-e. Shift supervisor must be reported any deviation should arise. 1. CHECK INITIAL STATE Check that by-pass automatic valve 04F27CV is open. Check that gauge 5P is reading 60-95%. Note: Values under 60% might be due to an inappropriate state of the gas oil flow or even a falling valve. Report shift supervisor. Note: Values over 50% are allowed but not deskrable. Report shift supervisor. 2. OPEN INTERCOOLER VALVES intercooler input valve HBV-417. Warning: HBV-417 opens the gas of flow to the intercooler, but it will not flow until intercooler output valve HBV-415 is open. Open intercooler output valve HBV-416. Printed copy of this document is uncontrolled

...to this?



We must think beyond training to execution



- Millennials
- Learn by doing
- Self Assessment
- SOP proficiency
- Deal with attrition/churn
- Refresh knowledge
- Portable planning
- Shareable
- Improve turnarounds
- Immediate access to critical info

- Field execution
- Step-by-step assistance
- Visually confirm SOP steps
- Any mobile device
- Eliminate execution errors

Visual demo: how a realistic replica of your assets can boost productivity and consistency

20 minutes of visual demos will be shown, some of which you can find on:

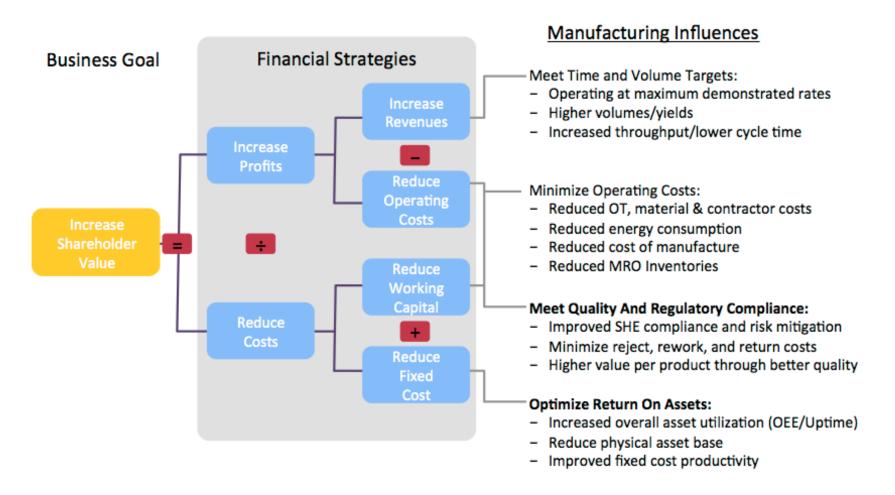
www.voovio.com

We will show some specific Instrumentation & Electrical demos in refineries and petrochemical facilities

Tablet devices will also be used

- Immediate access to site information
- Consistency & clarity in communicating tasks
- Practice any procedure on any screen as if you were on site = SOP proficiency
- Visual checklist on site using mobile device: verify every step
- Avoiding doubt or uncertainty: relate what you read to reality
- Have the confidence that you are executing everything correctly
- Know exactly where your lockout locations are
- Indirect and direct safety implications
- Retain knowledge within your organization
- Deal with attrition and churn

Let's work on the right things including human reliability



Helping our field operators will help our shareholders



Thank You... Are There Any Questions?



ENHANCED REALITY

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